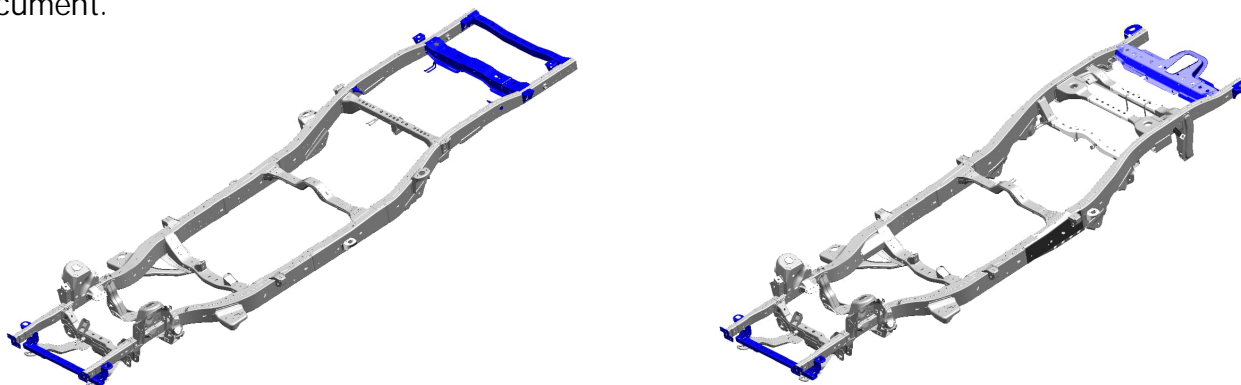


HOLDEN RG Colorado Structural Parts Restriction

As an enhancement in the serviceability of the Holden RG Colorado, GM Australia & New Zealand (GMANZ) are making available certain Chassis Repair parts. As these parts form a key part of the vehicle structure, their replacement should only be completed by capable repairers with the proper training, tools and equipment.

Collision repair centers that are a part of the Australian & New Zealand GM Certified Collision Repair Network (GM CCRN) will be the only shops permitted to order & receive the restricted structural part numbers from General Motors Australia & New Zealand.

The majority of the structural frame components for RG Colorado will be unavailable for procurement through Holden Parts Dealers. These will only be sold & supplied to current GM Certified Collision Repairers directly. The following images show the components of the frame assembly that will be on parts restriction. The full current list is also at the end of this document.



How to order RG COLORADO Chassis Repair Parts

Structural collision parts for RG Colorado are only available for sale to current GM Certified Collision Repairers in Australia & New Zealand. These will NOT be available through Holden Parts Dealers nor are they to be resold to other parties. Due to the advanced materials and unique welding methods used to create the RG Chassis frame, only GM Certified Repairers authorised to complete structural repairs can place orders for structural parts. Orders for structural collision parts will be restricted to only current GM Certified Collision Repairers. Orders for parts not outlined below or Restricted for sale will continue to follow the normal order writing process.

When a GM Certified Collision Repairer identifies a requirement for a Restricted Structural Part, they will need to place an order directly from GM ANZ via their Direct channel to GM ANZ, providing the VIN number. A copy of the approved Estimate for the repair showing the part required may also be required.

Once these details have been received, they will be checked and the order approved, the part will be billed & shipped to the GM Certified Collision Repairer placing the order.

If the VIN # is invalid or there are any other concerns from GM ANZ, such as a clear requirement for the part cannot be confirmed satisfactorily then the order may be rejected or cancelled.

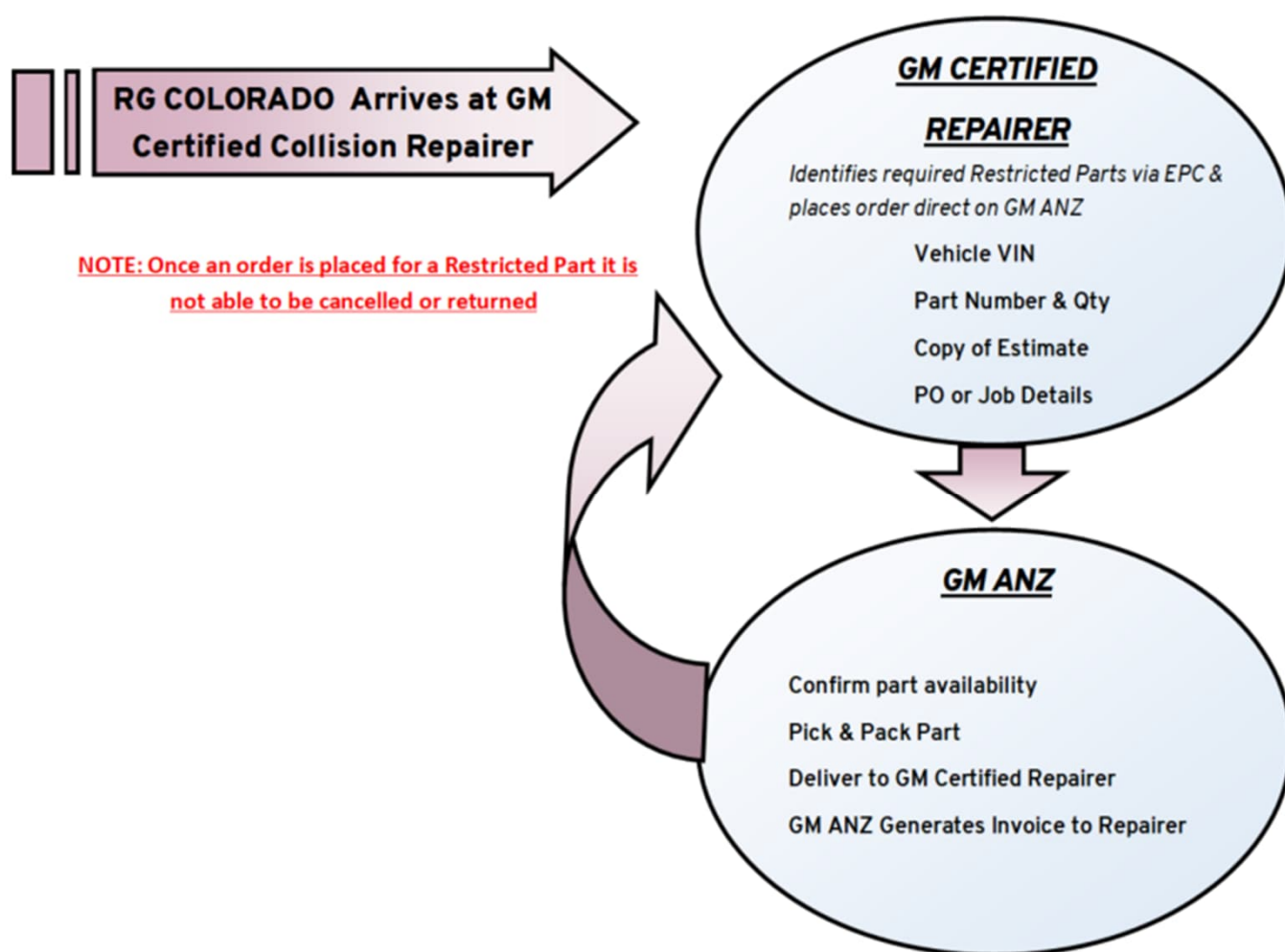
Be aware that GMANZ Order Management is not able to respond to enquiries regarding the GM Collision Repair Network. Nor is the GM CCRN Helpdesk able to respond to Parts Order enquiries.

If you have questions regarding your GM Certified Collision Repair Network status or participating in the GM Certified Collision Repair Network, please contact the helpdesk below.

Repairers interested in becoming a part of the GM CCRN can review further detail on the program including the requirements at <https://gmtradeparts.com.au/w/certified-collision-repair-network>

GM Certified Collision Repair Network Helpdesk
Email: gmaccidentcare@iss-solutions.com.au
Phone: 03 8769 0234

Please note that Parts will NOT be supplied to Repairers who are in the process of applying to become a part of the GM CCRN. They will only be supplied once the application has been approved, completed and required training completed successfully.



GM Collision Repair Network

Collision Repairers that hold a minimum i-Car Australia certification level of GOLD that wish to become part of the GM Collision Repair Network can review the available information and begin the application process by visiting:

<https://acdelcogmtrade.com.au/w/certified-collision-repair-network>

Note that completing the application does not guarantee membership

The GM Collision Repair Network incorporates performance measurements on pre- and post-repair scans, usage of OEM repair procedures, usage of brand new Genuine GM parts, completion of recalibrations and quality-control checks.

The GM Collision Repair Network is designed to provide tools to assist in the delivery of a positive experience for those GM vehicle owners who require collision repair services. All participating facilities adhere to these core program values.

For the replacement of all these restricted Chassis Parts, specific equipment, training & expertise is required and is noted as such within the GM repair procedures.

Repairers that are not a part of the GM Certified Collision Repairer Network (CRN) should redirect the vehicle to a GM CRN facility that meets this qualification.

Log on to the GM Certified Collision Repair Network section of the GM Trade Parts website at: <https://acdelcogmtrade.com.au/w/certified-collision-repair-network> for more information regarding Collision Repair Network participation, RG Colorado structural parts list and active GM CRN shop list.

Frequently asked questions:

Why is GM ANZ putting parts restriction on these parts?

- *The chassis on the Holden RG Colorado is made of multiple grades of complex steels, which includes component parts containing very hi-strength steel grades. To ensure that integrity of the vehicle during a collision repair that supports safety and maintains a high level of customer satisfaction structural repair of this vehicle should only be done by qualified collision Repairers that have been vetted to have the proper training, tools and equipment.*

How does a GM Certified Repairer order restricted RG Colorado Chassis Repair structural parts?

- *See above workflow diagram on how to order restricted structural parts.*

Can any Holden Parts Outlet order these parts for a GM CRN facility?

- *No.*

Are cosmetic parts (fascia, doors, lighting, etc...) included?

- *No, cosmetic parts can be ordered and used by any collision repair shop.*

Is a fixture bench required to do most structural repairs?

- *Yes.*

RG Colorado Restricted Parts List

Please note that part numbers may change, and parts may be added to this list at any time. Supersessions to & from Part Numbers in this list will also be included as Restricted Parts.

GM PART #	GM PART DESCRIPTION
92510895	CROSSMEMBER ASM SPA WHL HOIST
92510897	CROSSMEMBER ASM SPA WHL HOIST
92510903	MOUNT RR S ABS
92510905	MOUNT RR S ABS
95711901	BRACKET BODY RR MT
95711902	BRACKET BODY MT
95711903	BRACKET BODY FRT MT
95711904	BRACKET BODY RR MT
95711905	BRACKET BODY RR MT
92510923	CROSSMEMBER ASM FRT
92510925	CROSSMEMBER ASM RR
95711900	CROSSMEMBER ASM RR
92510891	BRACKET ASM-FRT BPR IMP BAR
92510893	BRACKET ASM-FRT BPR IMP BAR
92510899	BRACKET ASM-FRT BPR IMP BAR
92510901	BRACKET ASM-FRT BPR IMP BAR
92512948	COUPON KIT
95711822	COUPON KIT